

**Why am I being charged a recycling fee?**

Minnesota State Statutes require municipalities to provide their residents an opportunity to recycle. Ramsey accomplishes this through a curbside recycling contract which provides residents the ability to recycle at least four (4) broad categories of materials: paper, glass, metal and plastics. The current contract is with ACE Solid Waste.

**What if I don't recycle?**

Recycling is beneficial for the environment, the economy and our community. All households are billed for recycling, regardless of whether they choose to participate or not. This reduces or eliminates potential disincentives for not recycling. Again, as a municipality, we are charged with ensuring that residents have an opportunity to recycle although residents are not required to utilize it.

**Am I being double charged because I see a fee for waste management on my garbage bill?**

No, this fee is for garbage, not recycling. Contact your garbage hauler to get more specific information on what this fee covers. You should not be billed directly by ACE for recycling. Residents may contract with the garbage hauler of their choice.

**Why am I being charged a storm water fee?**

This fee was started back in 2000. The City needs to maintain the storm water system, which includes infrastructure such as ditches and holding ponds throughout the City. This fee helps offset the cost of that maintenance. Every property owner within the City is charged this fee, despite whether you are connected to the City's water/sewer system. The storm water fee takes into consideration a property's run off from rain water and snow melt.

**Why am I being charged for street lights if I don't have any?**

The priority street light fee is a fee every resident within Ramsey is charged. It helps offset the electrical costs of running street lights at main intersections throughout the City. If you have a street light within your subdivision, you may be charged an additional fee for the operation of those lights. If you wish to inquire about locating a street light in your neighborhood, call the Ramsey Public Works Department at (763) 427-8254.

**What are my options for payments?**

Cash, check, and credit card (VISA, MasterCard, and Discover) payments are accepted. Customers may choose to: 1.) Mail in their check payments to PO Box 251100, St. Paul, MN 55125, 2.) Drop off check payments in the drop box located on south side of Municipal Center, 3.) Drop off check and cash payments at the reception desk, 4.) Make a fee-free credit card payment at the reception desk, 5.) Call in a fee-free Visa, Mastercard or Discover Card payment to 763-576-4343. 6.) Make an online payment with applicable \$2.00 convenience fee. Another option is to sign up for Automatic Bill payments- customers may find this form by visiting the city's website. The Municipal Center is located at 7550 Sunwood Drive NW. Hours of operation are Monday-Friday 8:00AM- 4:30PM. Hours of operation for customer service phone number are M-F from 8am-9pm.